

Bingham Centre Events

Enhancing Access to Justice: What can Ombudsman Schemes offer?

Thurs 6 Dec 2018

18:00-19:30

(Registration from 17.30)

British Institute of
International and
Comparative Law,
Charles Clore House,
17 Russell Square,
London WC1B 5JP

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Ombudsman schemes have become a significant and permanent feature of legal systems across the world in recent decades, with the model developing from a constitutional accountability tool to an independent complaints mechanism widely used in the private sector, aimed at protecting citizens against the undertakings of banks, insurances and media companies.

In less than 50 years, a broad range of such schemes have emerged. Despite differences, an overriding consideration is the independent, open and transparent functioning of ombudsman institutions.

A recent report commissioned by the IBA Access to Justice and Legal Aid Committee and drafted by the Bingham Centre explores differing ombudsman institutions from a range of legal systems, analysing their powers and effectiveness in providing access to justice for citizens.

Building on the main findings of the report, this panel will discuss how ombudsman schemes fit into the wider regulatory framework that aims at developing and implementing cost-effective justice models.

Chair

Andrew Mackenzie, Co-chair, IBA Access to Justice and Legal Aid Committee; Scottish Arbitration Centre

Speakers

- **Rosemary Agnew**, Scottish Public Services Ombudsman
- **Sabina Garahan**, Bingham Centre for the Rule of Law
- **Brandon Malone**, Chairman, Scottish Arbitration Centre
- **Richard Samuel**, 3 Hare Court, Chambers of Simon Davenport QC and Jeffrey Golden
- **Kelly Shuttleworth**, Bingham Centre for the Rule of Law

Convened by **Dr Julinda Beqiraj**, Associate Senior Research Fellow, Bingham Centre for the Rule of Law.

Pricing and Registration

Free to attend however pre-registration is required.

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